



Complete a Triple Play order for a customer in the Pacific Time Zone.

Complete a Triple Play order for a customer in the Central Time Zone

Complete a Triple Play order for a customer in the Eastern Time Zone.

Make 50 outbound calls in 1 day.

Answer 150 inbound calls

Complete 70 orders (38-40 hour schedule) / Complete 50 orders (30-37 hour schedule).

Speak to a customer whose first name starts with the same letter as their last name.

Score 2 100% quality scores

Write a positive quote on the white board.



Complete 12 orders in one day (38-40 hour schedule) / Complete 9 orders in one day (30-37 hour schedule).

