



1. -What link can help you find all the information you need for the Open Cloud Products? Hint <http://one.rackspace.com>



2. -When it comes to Cloud Data Bases Is the volume of a database instance separate from the compute?



3. - When it comes to Cloud Data Bases what are the disaster recovery strategies that we have in place?



4. - What is Cloud Networks?



5. - What are the contacts and escalations for Cloud Networks?



6. - Is Rackspace Cloud Backup automatically configured?



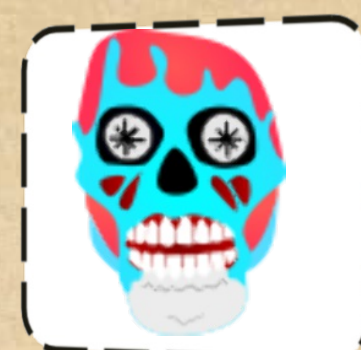
7.- What are the Benefits of Rackspace Cloud Backup (file-based backup) VS Benefits of Cloud Server Images?



8. - What is the staging URL for Cloud monitoring?



9. - Can a customer attach multiple Cloud Servers (same or different Huddle) to a single Cloud Block Storage volume?



10. - What are you supposed to do with any duplicate accounts on the excel spreadsheet for HSD?