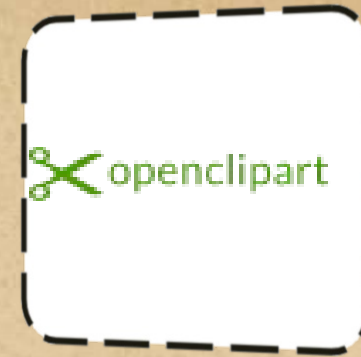
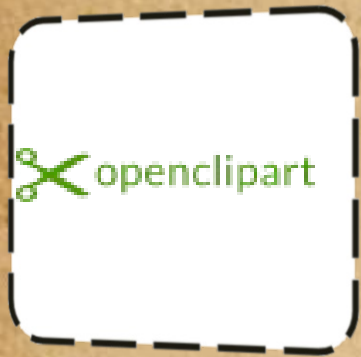




Instead of renting, the claimant wants to cash out on Loss of Use. Where do you find the chart indicating the number of days we'll allow?



The customer has already gotten a staff estimate; now he wants to repair at a Select Service Shop



Where do you find the proper COL for a hail claim?(And what is the proper code?



In what one document do we find R1 coverage information for each of our seven states?



Where do we find the questions to ask to qualify a TSC or NAC?



Where are the six steps to move a clam to subrogation?



How do we reimburse one SF claim from the double-insured SF claim?



Where do we find the hours of operation for the ACCs for the states we handle?



where is the explanation of how we escalate a call to a TM, and what to do if no TM is available



What if we need to call Underwriting? Where are their phone numbers?