



Mission #1: Matey get a client to "Thank you" for your assistance



Mission #2: Ahoy! Use your Playbook to assist a client with a Fraud Block call.



Mission #3: Raise your Hand to a Manager to make it right for your client to avoid a squabble.



Mission #4: Aaarrggghhh! File a complaint.



Mission #5: Use your Playbook to heave ho with through dispute charge call.



Mission #6: Get a client talk about their voyage.



Mission #7: Blow me down! Find a Business Owner ask questions to get to know their business



Mission #8: Get a client to talk about where their ship docks. (Where they live)



Mission #9: Use your playbook to barter a fee



To be an Old Salt see a manager before saying "NO" You completed your Mission Me Harty!

