



Complete a Triple Play order for a customer in the Pacific Time Zone.



Complete a Triple Play order for a customer in the Central Time Zone.



Complete a Triple Play order for a customer in the Eastern Time Zone.



Make 150 outbound calls



Answer 150 inbound calls



Complete 70 order (38 hour schedule) /
Complete 50 orders (30-37 hour schedule).



Speak to a customer whose first name starts with the same letter as their last name.



Receive 2 100% quality scores.



Write a positive quote on the white board.



Complete 12 orders in one day (38 hour schedule) / Complete 9 orders in one day (30-37 hour schedule)