



1

PAY A DMU CLAIM

2

OPEN A 5HD BE

3

TAKE CONTESTABLE CALL

4

PAY A MULTI- BENE CLAIM

5

PAY AN AOB WITH THE FULL PROCEEDS TO THE FUNERAL HOME

6

SEND AN ACCIDENTAL CLAIM PACKAGE

7

WORK THE INBASKET

8

PAY A CLAIM ON A FOLLOW-UP CALL

9

PAY A 7 DIGITS POLICY WITH A LOAN

10

FIND THE LAST SOP UPDATE